1 Healthcare responding to violence and abuse in Brazil: a quasi-experimental difference-in-

2 differences analysis

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#### 38 Summary

39 Background: Domestic violence against women (DVAW) is a public health issue and a breach of human

rights, yet evidence on effective interventions remains limited, particularly in low-income and middle income countries. This study aimed to evaluate changes in identification and referral to specialist
 support associated with system-level strategies implemented within Brazilian primary health care

43 (PHC) to strengthen the response to DVAW. The strategies comprised an intervention called Healthcare

44 Responding to Violence and Abuse (HERA).

45 Methods: using a quasi-experimental design, HERA was implemented in eight PHC clinics, while 33 46 served as controls. Data on DVAW identification and referral were obtained from the national 47 Epidemiological Surveillance System. Difference-in-differences analysis, using negative binomial 48 regression, assessed HERA's impact, controlling for patient inflow, clinical supervision, COVID-19 49 lockdown, region, and clinic. Results are reported as marginal effects with 95% confidence intervals 50 (CI).

51 Findings: there was an increase in the probability of DVAW identification (0.47; 95%CI 0.18-0.77)

and referral to support services (0.38; 95%CI 0.03-0.73), when adjusting for panel effects and time.

53 The results were even larger when further controlling for additional variables (0.82 for identification

54 [95%CI 0.44-1.21] and 0.87 for referrals [95%CI 0.47-1.29]).

55 Interpretation: HERA strategies increased DVAW identification and referral in PHC settings. Clinics 56 implementing HERA were already more likely to identify and refer cases before the implementation,

so imponenting filler were uncarry into hearing and fore cases before the imponentiation,

57 suggesting that HERA's strategies may be more effective in clinics that find DVAW interventions more

- 58 acceptable, at least in Brazil.
- 59 Funding: NIHR Global Health Research Group Award.

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#### 61 Introduction

Domestic violence against women (DVAW) is a global public health issue and a breach of human rights.<sup>1</sup> While some progress has been made in the regulatory space to respond to DVAW within the health services,<sup>2</sup> evidence of effective interventions is still sparse, particularly in low-income and middle-income countries (LMICs)<sup>3</sup>. Globally the prevalence of DVAW varies between 15% and 71%,<sup>4</sup> with LMICs being at the higher end of this spectrum.<sup>5</sup>

67 Previous studies on this topic have highlighted the health impact of DVAW, including the associations 68 between violence exposure and mental and physical health problems, increased likelihood of sexually 69 transmitted diseases (including HIV), unplanned pregnancy and its termination and other 70 gynaecological issues.<sup>6,7</sup> While one-off interventions are unlikely to produce a sustainable positive 71 responses to DVAW, previously published reviews have highlighted some DVAW interventions in 72 healthcare settings that were effective<sup>3</sup> and cost-effective.<sup>8</sup> Furthermore, they reinforce the importance 73 of health-care facilities as key locations for implementing interventions.

In Brazil, around one third of women have reported current or previous experiences of DVAW, especially perpetrated by intimate partners.<sup>5</sup> A prevalence study conducted in public health services of São Paulo city and its metropolitan region found an even higher prevalence among women serviceusers, with 76% reporting any type of violence and 55% reporting physical and/or sexual violence.<sup>9</sup> Brazil has a comprehensive policy framework on DVAW and São Paulo city, where this study took place, has had specific health sector policies since 2002. However, their implementation has been piecemeal and low priority.<sup>10</sup>

81 The HERA (Healthcare Responding to Violence and Abuse) Programme was an international 82 collaboration, involving research partners in the UK, Brazil, Sri Lanka, Nepal and Palestine. Amongst 83 its objectives, the programme aimed to strengthen the healthcare system response to DVAW, in order 84 to ultimately ensure better outcomes for women and children. This study evaluates the effectiveness of 85 the Brazilian branch of HERA study - a system-level set of implementation strategies which aimed to 86 strengthen the primary care services of the Brazilian Universal Health System (Sistema Único de Saúde 87 - SUS) - in increasing the identification of DVAW and referral to support services. The study explores 88 before and after effects using difference-in-difference techniques in a quasi-experimental design, using 89 observational data.

## 90 Methods

#### 91 Study Design and settings

92 This study used a before-and-after quasi-experimental design, using observational data, and was based 93 within primary healthcare (PHC) services in São Paulo, the largest and most populous city in Brazil. 94 Two regions (West and South) were selected to participate in the research. The research team conducted 95 a formative evaluation to assess the readiness of clinics to determine their inclusion in the 96 implementation arm. Thus, clinics that were more willing and better prepared were recruited first, 97 although there was a variation in readiness between them. Four clinics in each region were selected as 98 implementation clinics (8 in total). Instead of using a matched-control design (matched at clinic level), 99 we chose to allocate all other (non-recruited) clinics in the regions of West and South to the control arm 100 (11 in West region and 22 in South region). This resulted in a final sample of 41 clinics (8 101 implementation and 33 control). This approach allowed for comparison with a larger number of non-102 recruited clinics, increasing the power of our statistical analyses. Due to the quasi-experimental nature, 103 no power calculation took place before this study. Since the study areas were restricted to South and 104 West of the metropolitan area of Sao Paulo, there is no reason to believe that the populations in the 105 implementation and control arm differ epidemiologically.

106 There are several reasons why it was not possible to conduct a cluster randomised controlled trial 107 (cRCT). First, the programme aimed to systematically evaluate the integration of HERA into primary 108 care settings in São Paulo city (Brazil) as it was already implemented in the real world. For the control 109 arm, this meant that no specific pathway of referral was in place when DVAW was identified, resulting 110 in a lack of support for victims of abuse in the control arm. The absence of an alternative intervention 111 made randomisation unethical. Second, due to difficulties in implementation and concerns around 112 spillover effects. We relied on observational data for this quasi-experimental difference-in-difference 113 and there was no additional information available (other than patient inflow) which we could have used 114 to balance the clinic's characteristics. Third, the very high turnover of healthcare professionals would 115 result in substantial contamination between implementation and control. Finally, a full cRCT would have been prohibitively expensive and even more difficult to implement, especially during the COVID-116 117 19 pandemic.<sup>11,12</sup> Given that the implementation strategy is delivered at the level of the clinic (not the individual clinician), the unit of randomisation would have to have been the clinic. So, a fully powered 118 119 randomised controlled trial would have required dozens of clinics in each arm. This was not feasible 120 within the resources of our research programme nor necessary for evaluating the feasibility and 121 acceptability of the implementation strategy. Finally, given the absence of other initiatives to improve 122 the clinic response to DVAW in Sao Paulo primary care, it is unlikely that the implementation outcomes 123 are due to a secular trend throughout the primary care system.

# 124 HERA implementation strategies

125 HERA comprises a set of implementation strategies to strengthen the current municipality policy, which requires that each health service should have a Violence Prevention Nucleus (Núcleo de Prevenção à 126 127 Violência - NPV) composed of at least four healthcare providers and the facility manager. The NPV is 128 responsible for in-service training, epidemiological surveillance, support for violence cases within the 129 health sector, and coordination with a specialised multi agency network DVAW. The implementation 130 research included a formative evaluation phase aimed at identifying obstacles and facilitators to addressing DVAW in PHC services.<sup>13,14</sup> The development of the implementation strategies was 131 132 established through stakeholder meetings with various levels of municipal managers, NPV members 133 and other key representatives. This development process is described in more detail elsewhere.<sup>15</sup>

The HERA implementation strategies were pilot tested, demonstrating its feasibility and acceptability among healthcare providers and women.<sup>16</sup> HERA comprised a set of implementation strategies: (i) establishment of a referral pathway for the identified cases within the primary healthcare service; (ii) l2 hour training to NPV members to strengthen their role; (iii) 4 hour general training to all the staff in the PHC clinics to enhance identification, first line support, documentation and referral according to the established pathway; (iv) development of educational materials; and (v) monthly supervision sessions to NPV members to discuss cases and support their work. 141 Providers were trained to conduct opportunistic inquiry for domestic violence against women, rather 142 than universal screening. This approach was chosen as the evidence on the benefits of universal 143 screening for domestic violence is inconclusive.<sup>17</sup> No formal screening tools were used, as our model 144 emphasized clinical judgment and context-specific inquiry. Healthcare providers were trained to: (i) 145 identify signs and symptoms related to domestic violence against women; (ii) ask about domestic 146 violence in a sensitive, non-judgmental, and confidential manner when these signs were present; and 147 (iii) respond to disclosures with empathetic listening, validation of the woman's needs, and shared 148 decision-making centered on the woman's perspective. After disclosure, providers were trained to offer 149 referrals to internal and external services, ensuring that decisions were made collaboratively and 150 prioritized the woman's safety and preferences.

Based on lessons learned from the pilot study and aiming for sustainable implementation on a larger scale, two adaptations were made. First, the internal referral pathway was adapted to account for differences in organisational cultures within each PHC clinic. Second, the research team trained the NPV members in a 'train the trainer' approach enabling them to conduct general training within their own services.

## 156 Recruitment and study registration

157 Primary care clinics were selected to implement the HERA strategies in the West and South regions of 158 the metropolitan area of São Paulo. The two participant regions were chosen by convenience: the West 159 due to historical projects and partnerships with the University, and the South because managers 160 requested to participate after learning about the study. When negotiating with local managers from both 161 regions to identify clinics for implementing the strategies, we selected clinics based on average size 162 (territory and staff), and prior identification of DVAW cases. In total, four clinics in the West region 163 and four in the South region (eight in total) implemented the HERA strategies. The policy frameworks, 164 health organisational context and the features of the participating clinics are described elsewhere.<sup>18</sup>

165 The train-the-trainers (T4T) workshop for the West region took place in November 2019, with the roll-166 out implementation taking place between December 2019 and March 2020. For the South region, T4T 167 workshop was conducted remotely in August and September 2020, due to COVID-19 restrictions. Face-168 to-face training sessions in the clinics in the South region were held between November 2020 and 169 February 2021.

170 Ethical approvals were received from the Research Ethics Committee from the University of São Paulo

171 (3.084.387), São Paulo Municipal Health Department (3.150.024), University of Bristol (80222) and

172 London School of Hygiene & Tropical Medicine (17114). This study used secondary data obtained

173 from the Epidemiological Surveillance System. The data was fully de-identified and ethical approval

174 did not require individual consent from the women.

## 175 Data sources, measures, and outcomes

176 Identification and referral data from both implementation and control clinics was obtained 177 retrospectively by extracting data from Brazilian's robust Epidemiological Surveillance System 178 (SINAN), which made reporting cases of violence against women mandatory in 2004. This requirement 179 aims to generate data on identification and referral, serving as indicators for monitoring policy 180 implementation. The research team was not involved in the surveillance or auditing process of SINAN 181 data. This was entirely managed by the PHC clinics as part of the HERA implementation strategy.

- 182 When a healthcare provider identifies a case of DVAW, they complete a paper-based notification form. 183 This form is then sent to the Municipal Epidemiological Surveillance Center, where the information is 184 entered into the national SINAN database. The SINAN form includes a section where providers can 185 indicate, using closed questions (yes/no), whether referrals were offered to various services (e.g. health 186 sector, social welfare, justice system, police stations, domestic violence reference centers, among 187 others). While a single woman could be referred to multiple services, referrals were measured by case 188 rather than by the total number of referrals made. This means that each case of domestic violence was 189 counted once, regardless of how many services were offered.
- 190 We selected the following variables to extract data, as they were considered to influence practitioners' 191 ability to identify and refer women experiencing violence: patient inflow, clinical supervision, and 192 COVID-19 lockdowns. Patient inflow may have hindered clinicians' capacity to identify and refer, 193 particularly in very busy clinics; this data was provided by the Municipal Health Secretariat. Clinical 194 supervision could have facilitated identification and referral by offering additional support to clinical 195 staff working with patients in violent relationships. COVID-19 lockdown measures may have restricted patients' ability to seek help in-person at the clinics.<sup>19</sup> Additionally, we included time, region and 196 197 individual clinics as controls. Time is necessary in difference-in-difference analyses, whilst region and 198 individual clinics were included to control for possible spillover effects.
- We selected the identification of women victims of DV as our primary outcome measure, as the training
  focused on improving the skills of primary care staff in recognising women exposed to such violence.
  It is important to note that DV encompassed different types of abuse (e.g.: physical, psychological,
  sexual or economic) perpetrated by intimate partners or other family members (e.g.: father, brother, son,
  grandfather, among others).
- Referral to specialist support services was our secondary outcome. Both identification and referral are
   commonly used outcome measures in studies on violence against women and domestic violence.<sup>16, 20</sup>
   While they are intermediary non-health outcomes, they are essential for enabling victim-survivors to
   access the support they need, which ultimately improves their health and wellbeing.
- 208 *Statistical analysis*

209 For each outcome (identification and referral), measured in counts, we compared the eight 210 implementation clinics (four per region) to the remaining control clinics in those areas. We considered 211 but decided against individual-level clinic matching for two main reasons. First, we were constrained 212 by data availability and would only have been able to match clinics in terms of their patient inflow, 213 given other patient population characteristics data did not exist. Furthermore, due to the relatively small 214 number of implementation clinics, individual-level clinic matching would have substantially reduced 215 statistical power and potentially introduced selection bias. Instead of matching, we opted for statistical 216 adjustments of (potentially confounding) covariates, such as patient inflow, region, clinic, clinical 217 supervision, and time trends.

218 We used a difference-in-difference design<sup>21-23</sup> and explored absolute effects of the implementation 219 strategies on outcomes, controlling for panel and time only (baseline models using ordinary least 220 squares (OLS) regressions) and using negative binomial regressions with a logarithmic link function 221 and no offset, to account for overdispersion in the count data for both identification and referral, 222 controlling additionally for patient inflow, clinical supervision, COVID-19 lockdown, region and clinic 223 for a more nuanced understanding of the effects of the implementation strategies. These variables were 224 selected based on programme theory and expert input from the HERA research and implementation 225 group, which included researchers and practitioners with experience delivering similar interventions in 226 LMICs. Since the strategies were not implemented simultaneously in the South and West regions, we 227 explored variations by using both calendar time (e.g. Nov/2019) and time in elapsed months (e.g. month 228 1 post implementation) before and after the implementation. For our baseline OLS models, we assessed 229 normality and homogeneity of variance of residuals assumptions by inspecting residuals and Q-Q plots. 230 These showed no major deviations. While OLS was used for illustrative purposes, our main analysis 231 employed negative binomial regression, which is more appropriate for count outcomes and does not 232 require normality or homoscedasticity of residuals. For the negative binomial models, all models used 233 cluster-robust standard errors at the clinic level to account for repeated observations over time within 234 clinics. We also explored non-linear specifications for patient inflow, including a quadratic term in the 235 negative binomials. While model fit improved slightly (AIC difference > 2), the effect size was very 236 small and the non-linear model was more difficult to interpret. Given patient inflow was included as a 237 covariate rather than a primary variable of interest, we kept the linear specification to support simplicity 238 and interpretability.

239 Our difference-in-differences approach estimates the average treatment effect on the treated (ATET)—

that is, the effect of the implementation among clinics that received the intervention. This reflects the

241 design, where only a subset of clinics were exposed to the intervention, and allows us to isolate the

242 implementation effect in real-world settings.

- 243 All results are reported as marginal effects, along with 95% confidence intervals and p-values. Marginal
- effects represent the change in probability of our outcome (identification or referral) associated with the
- change in time (from before to after), holding all other variables constant. Given our models use a
- 246 difference-in-difference approach with a negative binomial regression, marginal effects allow for a
- straightforward interpretation of effect size in absolute terms.

## 248 *Role of the funding source*

The funder of the study had no role in the study design, data collection, data analysis, data interpretation,or writing.

251 Results

## 252 *Descriptive characteristics*

Table 1 presents the characteristics of the implementation and control practices in each region. While the average patient inflow is similar between regions in the implementation arm, it is lower in the control clinics of the West region and higher in the control clinics of the South Region. More importantly, the difference in number of supervision sessions is large between implementation areas, possibly due to COVID-19 lockdown restrictions that only affected the West region post-implementation. Finally, both regions trained more than two thirds of their staff as part of the programme.

## 259 Difference-in-difference results

260 Figure 1 shows the trends in (unadjusted) identification for both West and South regions, plotted over 261 the duration of the study. The first solid line marks the implementation of the first strategy (T4T 262 training) in the West region (November/2019) and the second solid line represents the implementation 263 date for the South Region (August/2020). The COVID-19 lockdown appears in between the dashed 264 lines. The figure shows the similarities in magnitude of identification from both control and 265 implementation clinics in West region pre implementation, and a larger variation in trends between 266 implementation and control clinics in the South region pre-implementation. The figure also shows an 267 increase in the trend of unadjusted identification for both the implementation and control clinics in the 268 South region (although larger in implementation clinics) and a slight reduction in the variation in 269 implementation clinics in the West region, with control clinics trend remaining stable.

Table 2, in turn, presents the actual counts of identification and referrals for the South and West regions, alongside the number of clinics and patient inflow in each group (intervention and control). For all our analyses, the number of counts represents the numerator in the reported proportions, while the patient inflow the denominator in such proportions. When using count models (i.e. negative binomials with logarithmic link function and no offset), we adjust for patient inflow to prevent bias for larger clinics, which might naturally have more identifications and referrals simply because they see more people. 276 The difference-in-difference analysis shows that there was an adjusted increase in the trends of 277 identification and referral to specialist support as a result of the implementation strategies, although for 278 referral, when time was controlled for in calendar month/year, the change was not significant (p=0.054). 279 The adjusted primary outcome (identification of DVAW) increased between 0.44 and 0.47 (from 81 to 280 144 identifications), depending on how time was defined. The smaller increase when using time as 281 counted in calendar month/year (e.g. Nov/2019) seems reasonable, because even though the South and 282 West areas are relatively distant from each other, the earlier implementation in the West region may 283 have contributed to a general increase in awareness around victims of violence presenting at primary 284 care across the metropolitan region, so some small contamination may explain the relatively smaller 285 increase. In terms of the secondary outcome, the marginal effects are smaller than those observed for 286 the primary outcome, which is to be expected as it is a necessary condition to be identified to be able to 287 be referred to specialist support. And it is widely known that not all victim-survivors feel able to engage with or want help from support services.<sup>24</sup> Table 3 summarises the results. 288

289 When the analysis was performed after negative binomial regressions, additionally controlling for 290 patient inflow, clinical supervision, region, clinic and COVID-19 lockdown, the results show an even 291 greater effect of the implementation strategies. The adjusted probability of identification increased just 292 over 0.82 regardless of how time was accounted for in the models. Furthermore, implementation clinics 293 had a underlying higher probability of identifying patients exposed to violence (0.46); the size of the 294 clinic, proxied by patient inflow was highly significant (p=0.0001), with larger clinics identifying more 295 patients and, as expected; time (measured in months or calendar months) increasing identification, 296 meaning the underlying trend regardless of the implementation has a positive slope. Figure 2 shows 297 the trends in identification by observed means and linear-trends model. Table 4 presents the results of 298 two models. Model (1) included time in months (implementation = T0) and model (2) included time in 299 calendar month and year (from Nov/2018 to Aug/2021).

In turn, figure 3 and table 5 present the results from the difference-in-difference analysis post negative
binomials for our secondary outcome, referrals. Similarly to identification, model (3) uses time in
months (implementation = T0) and model (4) includes time in calendar month and year (from Nov/2018
to Aug/2021).

As can be seen from table 5, once you control for patient inflow, clinical supervision, region, clinic, and COVID-19 lockdown, as well as panel and time effects, the marginal effects are even larger than those observed for identification. This suggests that the implementation strategies are highly effective for increasing referrals to specialist support services. Similar to the identification models, larger clinics have a larger probability of referring, but unlike models 1 and 2, in models 3 and 4 clinical supervision is not significant (p=0.14 and p=0.14 respectively). Additionally, the marginal effect for implementation clinics before the implemented strategies is also larger than that in the identification 311 models, suggesting that implementation clinics not only were already better at identifying victims of 312 abuse, even before the implemented strategies, but they were also more likely to refer those survivors 313 to support services. Table 4 summarises the findings for models 3 and 4. Figure 3 presents trends of 314 referral counts (observed mean and adjusted linear trend) by implementation group.

315

# 316 Discussion

317 In this paper we analysed the effectiveness of a DVAW systems-level set of implementation strategies 318 in primary care in Brazil, using a difference-in-difference design. We found that the HERA 319 implementation strategies were effective in increasing identification and referral of women who 320 experienced violence and presented at primary care clinics. When controlling for panel design and time, 321 the implementation strategies increased the adjusted probability of identification by 0.47. and the 322 adjusted probability of referral by 0.38. When additionally controlling for patient inflow, region, 323 clinical supervision, clinic, COVID-19 lockdown, the adjusted effect of the implementation strategies 324 was even larger (0.82 for identification and 0.87 for referrals), although the implementation clinics were 325 already more likely to identify and refer women patients exposed to violence before the implemented 326 strategies.

327 Our findings align with those published in a systematic review of violence interventions in sexual and reproductive health settings in LMIC<sup>3</sup> and reinforce the conclusion that referral of intimate-partner 328 violence cases is a common positively affected implementation outcome.<sup>25</sup> Findings from related 329 330 qualitative studies<sup>15,16</sup> suggest that the HERA's implementation strategies may have fostered a more woman-centered approach to care within the primary healthcare setting. By prioritising the needs and 331 332 experiences of women, under a gender and human rights perspective, the strategies may also have enhanced the quality of interactions between healthcare providers and patients.<sup>15,16</sup> Clinicians received 333 334 training in empathetic communication, enabling them to listen actively to women's concerns and 335 provide tailored support that addressed their unique circumstances. Additionally, the increase in 336 referrals reflected a strengthened relationship between the health service and domestic violence 337 specialised services within the multiagency network. This collaboration had potential to, ultimately, 338 ensure that women receive comprehensive and coordinated care, thereby improving their overall 339 experience within the healthcare system, as discussed in a related HERA publication.<sup>16</sup>

Primary healthcare is uniquely positioned to identify and provide support for DVAW due to its accessibility and close community ties. Healthcare providers often develop trusting relationships with patients, which can encourage women to disclose experiences of violence. Also, primary healthcare settings serve as a first and frequent point of contact for many women, enabling early identification of signs of abuse, such as physical injuries or mental health issues related to trauma.<sup>26</sup> Moreover, the role of community health workers in the implementation outcomes should be further studied, especially regarding referrals, as they play a vital role in Brazilian healthcare services by disseminating information about women's rights, identifying domestic violence cases, and acting as trusted advocates who connect vulnerable populations with essential resources and support.<sup>27</sup> By integrating comprehensive DVAW responses into routine services, primary health care can facilitate timely interventions, offer resources, and connect victims with necessary services, making their journey towards support less critical and time consuming.<sup>28-29</sup>

352 This implementation study holds significant implications for clinicians, managers and policymakers. 353 The study demonstrated that ongoing training and resources - including care pathways, committed staff 354 and managers - considerably increased the identification and referral of DV cases by healthcare 355 providers, at least in Brazil. Specific mechanisms such as a gendered and women centred perspective, 356 heightened clinician awareness, streamlined communication with support services, and the 357 establishment of protocols were particularly effective. Clinicians benefited from greater confidence and 358 competence in handling these sensitive issues related to DVAW, which can ultimately lead to improved 359 health outcomes for women.<sup>25</sup> HERA's implementation strategies also shifted healthcare providers 360 toward a more proactive approach in recognising signs of abuse, enabling timely intervention and 361 support for women. Increased awareness, well-defined referral pathways, and enhanced soft skills 362 created a safer environment for women to disclose their experiences, thereby promoting their rights and ensuring access to vital resources within a multiagency network.<sup>15-16</sup> 363

364 For local policymakers and managers at different levels, the study's implications are profound. The 365 successful outcomes can guide the development of policies, protocols and funding strategies. Our 366 findings underscores the need for comprehensive programs and guidelines that empower healthcare 367 professionals to act decisively. It also highlights the importance of integrating domestic violence 368 protocols into healthcare systems, ensuring every primary care visit can serve as an opportunity for identification and initial support. Ultimately, this study reinforces the critical role of healthcare in 369 370 addressing domestic violence and advocates for sustained investment in training and resources to 371 improve outcomes for women experiencing domestic violence.

372 This study is, to the best of our knowledge, the first to use a quasi-experimental design to evaluate a 373 systems-level set of implementation strategies for domestic violence response in primary care settings 374 in Brazil. However, there are a number of limitations to this study. First, this was a pragmatic 375 implementation study, since a cluster randomised controlled trial was not possible due to ethical reasons 376 and funding restrictions. Furthermore, implementation was not randomly allocated, meaning more 377 interested and willing clinics in the west and south regions of São Paulo were more likely to adopt the 378 implementation strategies. This is reflected in our results, which shows those clinics were, a priori, more 379 likely to identify and refer women exposed to violence. We acknowledge that our data does not include 380 information on whether referrals resulted in actual engagement with services. While we attempted to

381 gather this information, coordination across different sectors proved challenging, particularly due to the 382 sensitivity of the data and restrictions on data sharing. The COVID-19 pandemic also impacted the 383 implementation timelines, resulting in a relatively large delay between when the strategies were 384 implemented in the western and southern regions. While this delay allowed for adaptations, it 385 introduced variability in how and when practices were adopted across clinics, which may have faced 386 greater challenges in integrating HERA strategies due to competing demands during the COVID-19 387 pandemic. In the early phases of the pandemic, clinics were overwhelmed with respiratory cases, which 388 may have reduced the time and capacity available for healthcare providers to conduct opportunistic 389 inquiries about DVAW. Later, as vaccination efforts scaled up, clinics faced additional pressures, 390 further straining their capacity to address other health issues. While we attempted to control for COVID-391 19 lockdown in São Paulo, these disruptions may have led to underreporting of DVAW cases during 392 certain periods, potentially skewing the results. Another limitation of this study is the lack of reliable 393 information on the ethnicity of domestic violence survivors. While the epidemiological surveillance 394 system collects data on the ethnicity of women, this information is not consistently recorded, as race is 395 self-declared by law in Brazil and often subject to missing data. Due to these inconsistencies and the 396 high proportion of missing data, we chose not to include ethnicity in our analysis. However, we 397 recognize the importance of ethnicity as a potential factor influencing the identification, referral, and 398 outcomes of domestic violence survivors, and its absence represents a limitation of this study. Finally, 399 we deemed a difference-in-difference analysis an appropriate method for our objectives, but 400 acknowledge that it implies a number of assumptions in a quasi-experimental design. One such 401 assumption is that the relatively stable and linear trends observed pre-intervention would have remained 402 in a similar trajectory in the absence of the intervention. Having said that, difference-in-difference 403 methods have been widely regarded as robust in quasi-experimental studies in public health 404 interventions where RCTs are not feasible<sup>30</sup>.

405 Another limitation of our study was that we did not formally judge the sample size, due to its pragmatic 406 and quasi-experimental nature. However, our main results yielded statistically significant estimates with 407 reasonably narrow confidence intervals, particularly for our primary outcome. This suggests our sample 408 size and design were sufficient to detect meaningful differences, with relatively narrow confidence 409 intervals, supporting the validity of our study. Finally, while we used a difference-in-differences 410 approach rather than a simple before-after comparison, the study remains quasi-experimental using 411 observational data. As such, it is still subject to limitations including regression to the mean, 412 unmeasured time-varying confounding, and potential underlying secular trends that may differentially 413 affect implementation and control clinics over time. We have adjusted for relevant covariates and 414 included clinic and time fixed effects to minimise this, but some residual confounding cannot be 415 completely ruled out.

416 Future research should explore the generalisability of our findings to other regions in Brazil, considering 417 the particularities of different cultural contexts and healthcare organisations. Given that the 418 implementation strategies were more likely to be adopted by willing clinics in specific regions, it is 419 essential to examine the extent to which selection bias influenced our results. Identifying factors that 420 contributed to the readiness<sup>17</sup> of clinics to participate and developing strategies to motivate less willing 421 clinics will be valuable for future implementation efforts. Also, investigating the challenges and best 422 practices for scaling up the implementation strategies to a national level will provide insights into its 423 broader applicability and impact. Examining the cost implications of large-scale implementation and 424 identifying effective funding strategies will be important for securing necessary resources. Future 425 studies should also evaluate sustainability of the strategies over a longer timeline and determine how 426 frequently they should be provided or refreshed to maintain high levels of clinician competence and 427 confidence (e.g. training and supervision sessions). Another pertinent area of research involves 428 assessing the long-term outcomes for women identified and referred through the intervention, including 429 whether women engaged with the service they were referred to. Understanding the sustainability of 430 positive effects over time is critical for evaluating the enduring impact of the programme and informing 431 future iterations. Additionally, identifying support systems needed post-referral to ensure the long-term 432 safety and well-being of survivors of domestic violence will be crucial for comprehensive care.

## 433 Contributors

AFO, LJB and GF conceived this study. ECB and SP wrote the initial draft. ECB conducted the data
analysis. SP directly accessed and verified the underlying data reported in this study. All authors
reviewed, commented on and revised further drafts. All authors had full access to the data in the study
and were responsible for the decision to submit for publication.

## 438 Data sharing statement

Clinic-level data used for this study may be shared subject to data governance procedures defined by
Universidade de São Paulo. Proposals should be directed to stephaniepereira@usp.br; to gain access,
data requestors will need to sign a data access agreement.

#### 442 Declaration of interest

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- 459

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547		
548	Figure 1. Monthly trends in identification and referral rates by region and intervention status.	
549	Note: These plots were used to visually assess the parallel trends assumption underlying the difference-	
550	in-differences analysis. While some natural fluctuation is expected, trends appear approximately	
551	parallel in the pre-intervention period, particularly in the West region.	
552	Figure 2. Observed means and linear trends in identification.	
553	Figure 3. Observed means and linear trends in referral.	